

SERVICE SOLUTIONS

INCORPORATED

1-800-508-9805

Serving Louisville Kentucky and Surrounding Areas

We provide FAST On-site or Carry-in Service for ALL BRANDS of Servers, PC's, Laptops & Printers

TECHNICAL LABOR RATES

Estimate Type	Charge
Server, PC, or Laptop Carry-In Diagnostic	1.0 hour
Printer Carry-In Diagnostic	.50 hour
Hourly Rate Type	Hourly Rate
Carry-In Standard Service (Assessment within 48 business hours)	\$75.00 / Hour
Carry-In Priority Service (Assessment within 24 business hours)	\$95.00 / Hour
On-Site Standard Service (Technician response per schedule)	\$85.00 / Hour
On-Site Priority Service (Technician response within 2 - 4 hours)	\$105.00 / Hour
** Network Engineer On-Site Standard	\$105.00 / Hour
** Network Engineer Priority On-Site	\$130.00 / Hour
After Hours Emergency Service (24 Hours-Nights or Weekends)	\$160.00 / Hour

****Network Engineer is required for all network, server, server operating system, router, firewall, or complex network repair and/or installation**



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Visit our website at www.serv-sol.com